



Semiannual Performance Report

Provided To:

Council of the District of Columbia

and

DC Fire & Emergency Medical Services

April 1, 2019 – September 30, 2019

Transports Performed

- ✱ 22,949 patient transports were performed by American Medical Response (AMR) from April 1st of 2019 through September 30th of 2019.
- ✱ AMR responded to a total of 28,843 requests for service during this period, averaging 158 requests daily.
- ✱ Average Response Time by Month:

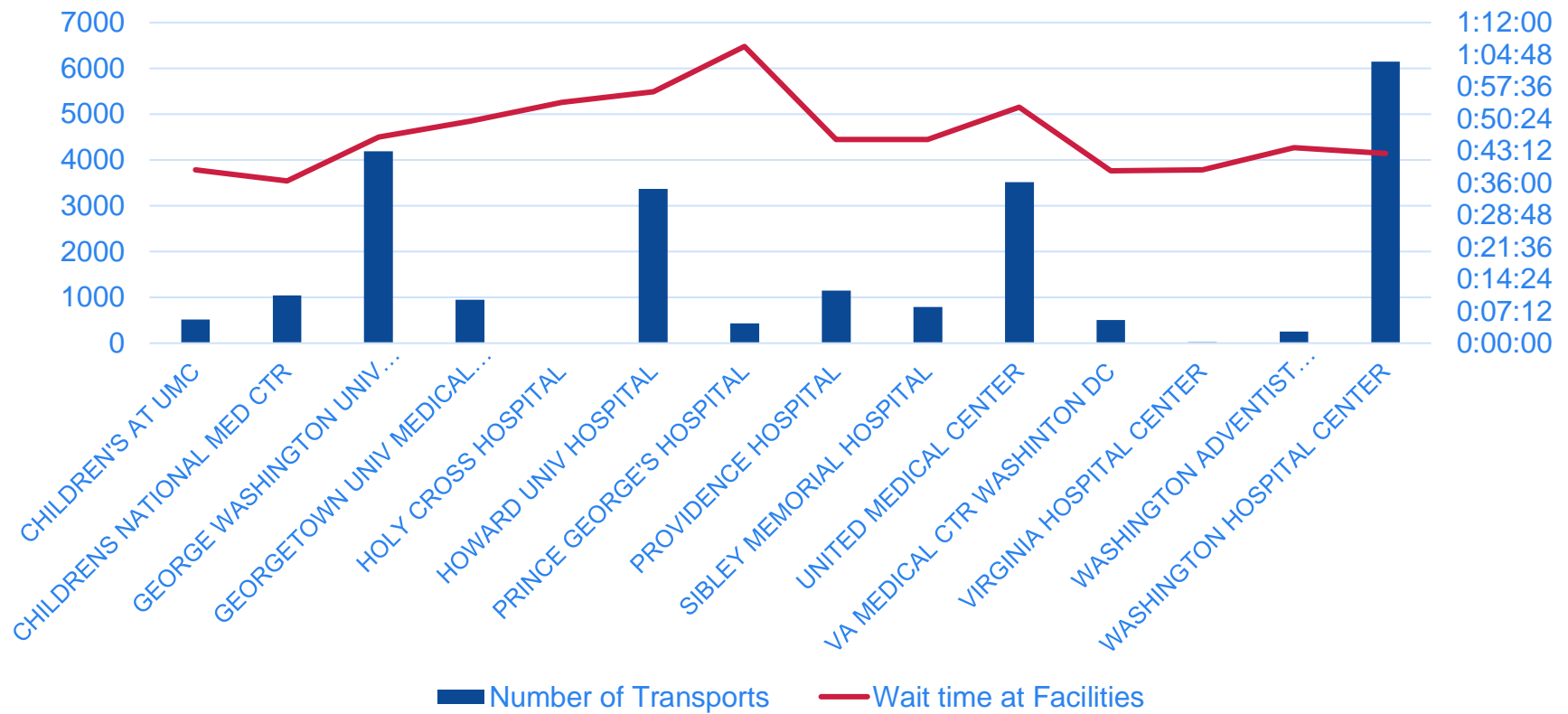
April: 9 minutes, 16 seconds	July: 9 minutes, 35 seconds
May: 9 minutes, 18 seconds	August: 9 minutes, 15 seconds
June: 9 minutes, 21 seconds	September: 9 minutes, 35 seconds
- ✱ AMR met each patient at the location of the incident and transported to the closest available hospital, or as directed by DC FEMS.

Transports Performed

<u>Hospital Name</u>	<u>Transports</u>	<u>Drop Off Time</u>
CHILDREN'S AT UMC	395	0:43:30
CHILDRENS NATIONAL MED CTR	993	0:40:33
GEORGE WASHINGTON UNIV HOSP	4584	0:52:17
GEORGETOWN UNIV MEDICAL CTR	1042	0:56:20
HOLY CROSS HOSPITAL	35	1:04:54
HOWARD UNIV HOSPITAL	3916	0:57:01
PRINCE GEORGE'S HOSPITAL	391	1:09:31
PROVIDENCE HOSPITAL	86	0:36:33
SIBLEY MEMORIAL HOSPITAL	663	0:56:06
UNITED MEDICAL CENTER	3220	0:57:25
VA MEDICAL CTR WASHINGTON DC	489	0:43:41
VIRGINIA HOSPITAL Center	15	0:45:11
WASHINGTON ADVENTIST HOSPITAL	211	0:45:46
WASHINGTON HOSPITAL CENTER	6883	0:48:50

Note: Drop off time is average time in minutes. Hospitals with less than 10 transports not represented.

Transports Performed

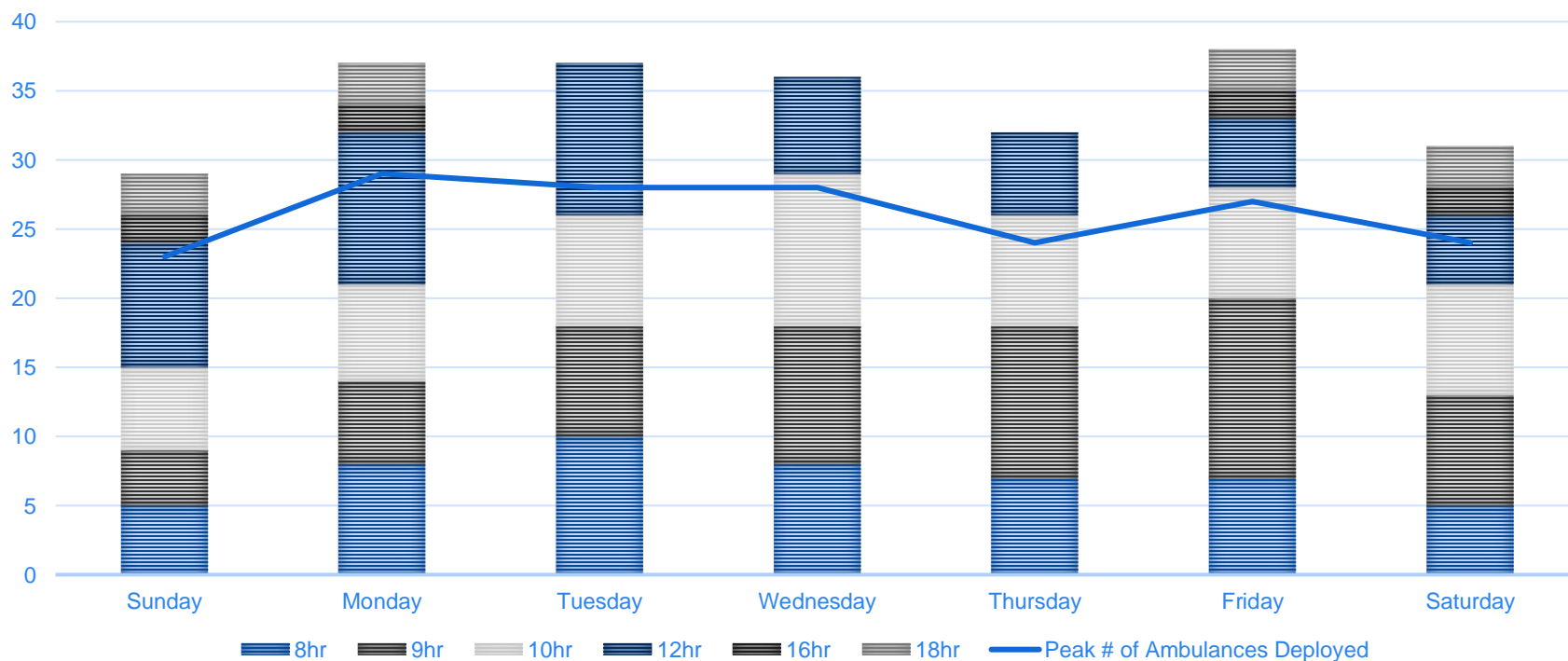


Ambulance and Shift Information

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Current # of Shifts	29	37	37	36	32	38	31
# and Length of Shifts	5 – 8hr 4 - 9hr 6 - 10hr 9 - 12hr 2 – 16hr 3 – 18hr	8 – 8hr 6 - 9hr 7 - 10hr 11 - 12hr 2 – 16hr 3 – 18hr	10 – 8hr 8 - 9hr 8 - 10hr 11 - 12hr	8 – 8hr 10 - 9hr 11 - 10hr 7 - 12hr	7 – 8hr 11 - 9hr 8 - 10hr 6 - 12hr	7 – 8hr 13 - 9hr 8 - 10hr 5 -12hr 2 - 16hr 3 -18hr	5 – 8hr 8 - 9hr 8 - 10hr 5 - 12hr 2 – 16hr 3- 18hr
Peak # of Ambulances Deployed	23	29	28	28	24	27	24

Ambulance and Shift Information

DEPLOYMENTS BY DAY



Average at Scene to At Patient Time*

* Approximate Times from Patient Care Reports

April	May	June	July	August	September
00:02:02	00:01:52	00:01:57	00:01:56	00:01:59	00:02:01

Personnel Data

- * 186 Total Persons Employed in the Division
- * 21.5% are District Residents
- * 50% are Women
- * 62% Minority Represented